

## NAFA2017 INSTITUTE & EXPO

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Don't
Overlook
Your
"Other"
Fleet



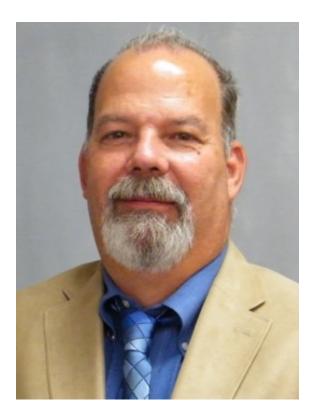
#### Faculty





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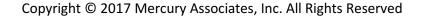
Fleet Manager Chesterfield County Chesterfield, VA

#### Learning Objectives



- 1. Understand why fleet managers should use vehicle reimbursement programs to their advantage
- 2. Know how to increase the **attractiveness** of the fleet portfolio
  - OEMs
  - Fleet management companies
  - Other industry suppliers









#### Agenda



- What is the "other fleet"?
- Who and what needs to be managed?
- How well-managed are the "other fleets"?
- Case study: Chesterfield County what was learned and what were the challenges?
- Pros and cons of combining fleet + other fleet
- Suggested action plan to empower yourself!





# Definitions and Acronyms We Might Use



- **POV** = Personally-owned vehicle
- Standard Reimbursement Rate = IRS safe harbor for cents-per-mile business vehicle use reimbursement
- Safe harbor = Meets IRS guidelines for use of IRS rules
- Accountable Plan = Tax-free allowance plan that meets IRS standards
- FAVR = IRS safe harbor for a fixed and variable reimbursement plan

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## What Is Your "Other Fleet"?



- Any POV used for business purposes?
- POV used for 500 business miles?
- POV used for 5,000 business miles?
- POV used for 30,000 business miles?
- All reimbursement allowances?







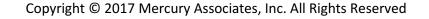


## Who Manages Your "Other Fleet"?



- Human Relations –
   Talent Management?
- Administrative Services?
- Risk Management?
- Fleet Department?









## What Needs To Be Managed?



Functional Areas To Be Managed	Fleet	POV
Authorization / Enrollment	✓	✓
Spend	✓	✓
Vehicle Type / Cap Cost	✓	✓
Vehicle Age / Replacement	✓	✓
Insurance	✓	✓
Safety / Risk	✓	✓
Taxes	✓	✓
Track Utilization / Minimum Mileage	✓	✓
Track Sustainability	✓	?



#### Who Has These Skillsets?



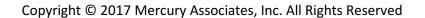
 Knowledge and expertise in vehicle management principles, techniques, industry trends, and best practices?

 Ability to develop and apply enterprise-wide information?

- Objectivity?
- Single focal point for accountability?







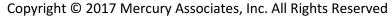


#### Management Of "Other Fleets"



- Only 1/3 track POV reimbursement spend in a separate, readily identifiable cost account
- State A , 37,000 employees, \$13 million annual reimbursement
  - Some employees receive >\$10,000 per year
- State B, 58,000 employees, \$15 million annual reimbursement
- Typical POV reimbursement spend = 40% to 60% of state's travel budget
- \$24 estimated cost to process each POV reimbursement expense report\*

\* Based on \$30 per hour fully-burdened compensation rate (blended for all stakeholders) Source: NCSFA Survey 2008.





#### Case Study



How
Chesterfield
County Took
Steps to
Manage Its
Other Fleet







## What Each Department Needs To Know



- How many employees are using the reimbursement program?
- What was the annual cost FY16?
- What would be cheaper
  - Reimbursement or
  - Employer-provided vehicles?







### What The Fleet Manager Needs To Know



- Type of vehicle
- Vehicle condition
- Proof of current driver's license
- MVR at least annually
- Type of insurance for "proper" coverage







## What The Employee Needs To Know



- Is reimbursement really saving you money?
- Insurance regulations
- Are you covered by the employer if you're in an accident / crash?
  - If it's your fault?
- You must provide proof of vehicle safety inspection to fleet manager







### Challenges and Lessons Learned



- Drivers who had. . .
  - Suspended driver's licenses
  - Unsafe vehicles
  - No idea that they needed a special insurance rider clause
  - No insurance coverage by County if injured in a crash
- Departments who were. . .
  - Paying more for reimbursement then using a County vehicle





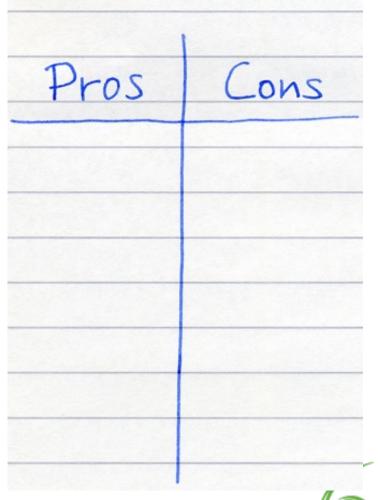


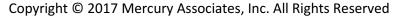


### Advantages: Adding POVs NAFA201 To Fleet Portfolio



- Reimbursement side
  - Cost savings \$\$
  - Reduce risk save a life
  - Image
- Fleet side
  - More clout more vehicles
  - Negotiate better deals with suppliers
- Become a mobility expert
- Duh?



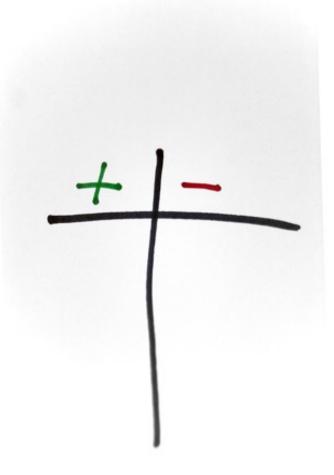




## Disadvantages: Adding POVs To Fleet Portfolio



# What do you think?



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#### Action Plan



- 1. Find out who controls the pieces
  - Accounting, SOPs, expense reimbursement
- 2. Make friends with Finance, Tax, HR, Risk, Legal Depts.
- 3. Gather demographics
  - Size, volume of spend, reimbursement types
- 4. Educate yourself
- 5. Propose improvements

1.

**ACTION PLA** 

2.

3.





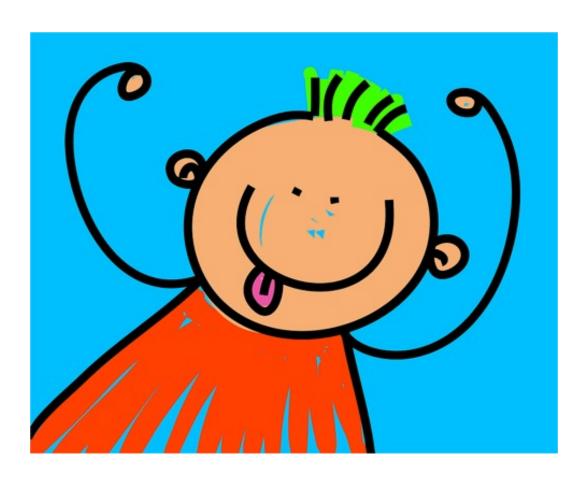




#### Q&A and Wrap-Up



#### Connect with us!



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